

## **RISK ASSESSMENT AND MANAGEMENT IN IT PROJECTS: AN ANALYTICAL STUDY**

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### **ABSTRACT**

*Risks management is indeed an essential part of the IT department. Opportunities for IT administration broadens to provide a reliable atmosphere for the ongoing IT programs. Opportunity selection becomes a crucial element in the performance of IT programs. The present report analyzed the risks of an IT organization as well as whether the possibility its adequate administration is linked to the performance of the company. Such assessment occurs in the context of risk management as well as the effect of the risk controller on the success of the application. Achievement investigation and risk monitoring as well as controlling are also linked to the qualitative delivery of IT companies. When risk control is attributed correctly, it is possible to increase the successful completion of projects, which, can then be properly managed.*

**Keywords:** *IT projects, risks, risk management,*

### **INTRODUCTION**

Within all perspectives of businesses, the principle of risk governance is related, with the organization and expansion of risk management framework. In recent times IT companies are more conscious extensively regarding the current principles of risk management that can be understood by the meaning of vulnerability and inadequacy. Risks may be considered unwanted incidents within the domain or organization which may damage the assets requested by the framework or organization. Security breaches are mechanism, information technology, implementation application as well as other induces that could be used to abuse security mechanisms and therefore, that unauthorized data access is not readily accessible. (Talet et al., 2014).

The application and management of risk governance has been one of the critical strengths of IT companies. Across different sectors, risk monitoring has already been related, including development of an IT extension cell. Risk management in IT extends goals to provide a safe IT company atmosphere. IT firms have quite a large risk level, contrary to popular belief. The investment and market risks are most common risks. Throughout any scenario, the risk in IT operations may not be the uncertainties of the monetary vision, however all uncertainty issues that affect the expanded targets, duration accounting, fetching, context or performance, whether contrary or emphatical affect negatively or positively (Talet et al., 2014).

## **RISK MANAGEMENT**

Risk management becomes an essential groundwork for the successful planning and development of IT projects. Administration of potential offers significant benefits for the IT project management firms, project developers and collaborators. It could not be done without addressing the importance of risk management through each stage of business being exhibited. Management of risks becomes an organizational instrument which is crucial for a program leader to maximise the probability of project completion (Didraga, 2014) and could be done rather quickly in order to address this issue prior to the threatening of any failures.

Potential risks throughout the framework could be resolved by identifying the major risks to the business based on their resulting impact on the company's success. The origin of the deceit of the magnitude could also be a disadvantageous prerequisite (Bakker et al., 2010). Thus, crucially for the success of the organizational extension, several IT companies suffer the security flaws. It is not easy to determine what should be expressed in the business at the outset of the expansion, (see Figure 1). There is almost absolutely going to be changes well into the extensive necessities. Such modifications could be a catalyst for the IT projects.

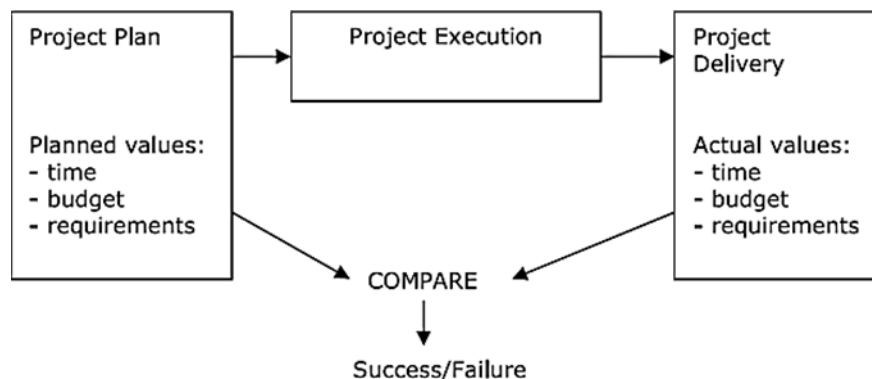


Figure 1: Project life cycle and outcome (Source: Bakker et al., 2010).

The IT project risk management and its effectiveness are closely linked to the improved performance of designated IT frameworks. IT-enterprises are demarcated by high risks. Technology drives progress very rapidly to trading shifts which may allow unpredictable going, in event of prices. IT companies risk vulnerability (> 40%) may be larger than most other types of companies, including construction enterprises (Thakurta, 2014). Development that impacts very rapidly are the most common sources of IT failures. The difficulty of system development and the uncertainty features of recognition and need of risk management framework are other explanations for such disappointments. IT departments must strive to do without frustration, extra expenses and failures to execute the planned schedules and expenditure for IT firms.

## LITERATURE SURVEY

Under various considerations, IT projects have high risk levels and can have various approaches to managing these risks. Several authors seem to have written about IT possibilities, strategies for IT risk management as well as the interaction involving risk management and the performance of the IT projects in various research publications taken from 2010 to 2016. The author must report the conclusions in this experimental study that was based on the outcome of the literary questionnaires.

Sharif et al., (2014) within their report stated that, for most of the part, risk can

be defined as a plausibility of failures which represents the results of the enterprise, could be poor computer program efficiency, additional costs, fraud, or projects still waiting to be completed. Prospect risk and failures might be reduced tracked and retained according to arrangements and evaluations.

Chawan et al. (2013) said there were a variety of threats in which a software implementation is involved, viz.: (1) technical risks (2) Management risks (3) Financial risks (4) Contractual and legal risks (5) Personnel risks (6) Another resource risks. Depending on the research, they can be summarized as can be seen in Table 2 practically the entire project prospects. Too, the greatest potential is to become a specific client requirement, broaden sophistication, setting and control, collective, organizational atmosphere, creativity and cash associated opportunity in their distinctive inquiry into the outcome of these projects. Such risks are linked to the instances that could produce significant detrimental effects. The volatility is correlated with the root of the threats that are negatively or actively impacted. Thus the risks ought to have two parts, uncertainties and losses in particular.

Talet et al. (2014) said that generalized risk control is used to track common vulnerabilities. The danger management is largely respected to minimize the uncertainties as well as the effects of instability, thereby improvising the chances of success for the projects. Opportunity reduction ratings for anticipating or growing the risk influence. Throughout their study, 35% of businesses are necessary before the implementation of the organization is coordinated. This implies that the risk managers do an insufficient job in recognizing the companies or finishing businesses that probably fall short of the risks in the longer life growth period.

Amuphaptrairong (2011) took into account the scope of risks of all literary works in software projects. As it turned out, there have been 27 system risks, identified when customer, specifications, risk sophistication, structure and management, community and operational settings, in six dimensions. In addition, Amuphaptrairong (2011), noticed that 7 computer programme hazards exist regularly, such as confusion, a need for dedication and help from beat management, the need of the User's group and the engagement of the clients, fizzled to monitor

the customers ' wishes and need successful management techniques.

Sarigiannidiis and Chatzogelou (2011) have stated that the program execution description can be divided into 2 primary classifications, viz.: (1) subjective implementation, which refers to program competitiveness and adequacy when the extension has been completed and competing with the participants that are included in the planning and schedule of IT projects. (2) The implementation goal includes a number of measurable indicators such as focus points for fee, drills and schedules.

Table 1: Some of the reported risks in IT projects

References	Year	Identified Risks in IT Projects
Talet et al.	2014	Management risks, personnel risks, contractual and legal risks, Technical risks, financial risks, other resourcing risks
Chawan. et al.	2013	Size of the project, technical expertise, user type, project makeup, system requirements, complexness of the project, scheduling, control, and planning, programmer group, organizations internal conditions
Sarigiannidiis and Chatzogelou	2011	Technical risks, personal risks, external risk, business processes risk, security related risks, data theft risks, fiscal risks, management risks, and failure risks
Amuphaptrairong	2011	Requirements of client, complexities in project, scheduling, plan and control conditions, group members, organization's work environment

## METHODOLOGY

The method suggested if the risk administration as well as the success rate of IT projects were linked. A survey questionnaire including the overall picture of 200 experts in broad administrative management (among 2014 and 2019) in different Indian states in all uncertainty

quadrants. Premised on the simplicity but also accessibility of both the reference model as well as the participants, these questions have been shortlisted. We utilized online resources and built them using the Office-2016 and IBM© SPSS19 as well as MS-Excel software. Considering 85 opinions of 12 IT organizations. Risk-monitoring strategies, subjective efficiency and unbiased performance of IT projects have been the parameters used for the study.

Project managers, Hr administrators and IT consultants at Romanian IT firms were among the target audience. Samples taken on a website of 361 businesses between 10 June 2014 and 11 July, was drawn from the comfort and snow-ball approaches.

Different hypotheses and sub-hypotheses were chosen for the analysis:

- H1: The nature of project does not influence the perception of project success
- H2: Project risk management does not influence the perception of project success
- H3: The presence of a risk manager does not influence project success
- H4: Company revenue does not influence the perception of project success
- H1a: Risk identifications correlated with the subjective performance of the IT project
- H1b: Risk analysis is correlated with the subjective performance of the IT project
- H1c: Risk response planning is correlated with the subjective performance of the IT project
- H1d: Risk response monitoring and control are correlated with the subjective performance of the IT project

## **RISK ASSESSMENT TOOLS**

Today, there are several tools for risk mitigation and risk assessment of the IT projects, like Project Risk Assessment Decision Support System(PRADSS), Risk Assessment Visualization Tool(RAVT), Capability Maturity Model Integration(CMMI), MATLAB® and Risk Assessment Tool(RAT).

## **RESULTS AND DISCUSSIONS**

An important risk administration could contribute to successful development and implementation of project, as if the risks had already been identified as well as how to regulate them earlier than the application seems to have been finished. The mission success, the

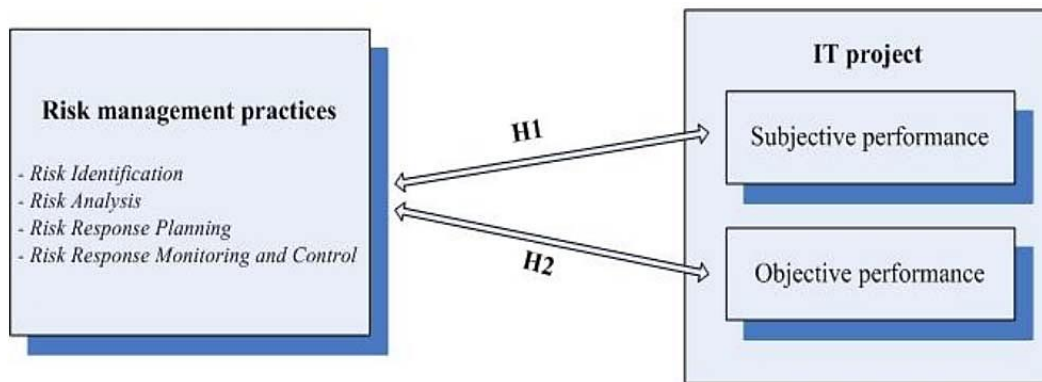
coordination of the company as well as the outcomes of the project's plan. The extension is successful when everything is adequate or better than the rest to the arrangement. The project's performance is similar for every participant team members that are part of the project life cycle. The outcome of the hypotheses analysis is represented in Table 2.

Table 2: Hypotheses Test Results

Hypotheses	Descriptions	Results
H1	The nature of project does not affect the conduct of project's successfulness	Accepted
H2	Project risk management does not affect the cognition of project's successfulness	Rejected
H3	A risk manager's role has no impact on project's performance	Rejected
H4	Company's revenue doesn't really change project performance evaluations	Accepted

From table 2, it could be inferred that somehow the success of the enterprise is determined by the close relationship of risk administration and risk supervisors. The application framework is deemed to have been fruitful if the final outcome is appropriate or comparable to the design arrangement (as figure 1 reveals). In either the comprehensive real risk mitigation opportunities the administration, the risk managers were a fundamental component. These risk managers include people authorized to oversee the risks (to recognize, evaluate as well as monitor these risks).

To determine the connection of risk administration to IT endeavors, a research model (Figure 2) has also been developed. Here, 2 main hypotheses to be evaluated, explicitly: H1): that risk management activities are associated with the contextual performance of IT firms. H2): Risk monitoring exercises are associated with the successful implementation of the IT projects.



Figure

2:

Research Model (Source:Didraga,2013).

Each of the hypotheses' tests generated various outcomes. The outputs of the hypotheses are summarized in Table 3.

Table 3: Hypotheses Test Results

Hypotheses	Descriptions	Results
H1a	Risk assessment is attributed to the IT project's qualitative success	Accepted
H1b	The risk response scheduling is tied to the IT project's discretionary efficiency	Rejected
H1c	Risk recognition is connected to the IT project's qualitative success	Rejected
H1d	Evaluation and monitoring of risk reactions are connected to arbitrary IT project success	Accepted

It can be inferred on the basis of Table 2 and Table 3 that primary theory (H1) partially considers that perhaps a link to the arbitrary implementation of IT projects exists within the risk administration (threat analysis and spontaneous responses, observations and controls). In the absence of a correlation with the analytical output of IT projects as far as the fetching,



scheduling and service are concerned, while the present hypothesis (H2) was dismissed as it is a question of casual administration exercises. A high-risk control may not affect the invasion of a cost, strategy or initiative. The set, strategy as well as function are interconnected yet separated inside a broader scheme. Conversely, a good risk management (in the context of risk analysis and risk response monitoring and control) can lead the project to achieve its subjective performance.

## **CONCLUSIONS**

There are risks and disturbances for IT projects (in sense of application scenario). Risks can be moderated, tracked and managed in compliance with those of the early evaluation protocols and forecasts. In a few literary works the specific threats can be consumer needs, broaden sophistication, structure and regulation, community, organizational framework, creativity and budgetary risk. Risk management modes begin with the identification of weaknesses and risks to data properties, risk assessment and risk regulation, identifiable indications that the risk can be minimized to a reasonable point. If the risks management is performed adequately, the chances of winning the level could be doubled. This research also disclosed that there is indeed a link among risk management as well as the performance of IT programs and their pragmatic implementation. The project is supposed to be efficacious if the outcome is better than that of the arrangement or suitable. An IT administration with a great opportunity can contribute its development project to success, as if it was a risk that perhaps the risks as well as how to regulate them extensively were identified for in time. A great opportunity management could also lead the company towards its discretionary results. Conversely, administration with a big risk may not affect the initiative overflow as these 3 all related.

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